Our commitments to serving our customers

In 2019, Port Boulogne Calais achieved certification of its management systems simultaneously in the areas of Quality, Environment, Occupational Health and Safety and, finally, Food Safety. It now meets international ISO 9001, ISO 14001, OHSAS 18001 and ISO 22000 standards.

A stated ambition: to become the reference port in Europe when it comes to QSE

In 2015, Port Boulogne Calais made an ambitious choice to carry out a certification programme within a perimeter covering all its activities and at its two sites in Boulogne-sur-Mer and Calais.

In May 2019, it became the first and only European port to have obtained quadruple certification of all its activities.

One goal: excellence

The issue of these certifications covers a period of 3 years. However, Port Boulogne Calais has chosen a semi-annual audit to ensure the continuous improvement of its organisation.

This quadruple certification is the culmination of long and laborious work, but it aims above all, for Port Boulogne Calais, to provide the best service to its customers and partners today and tomorrow with Calais Port 2015. ISO and OHSAS quality management standards are the most widely used standards in the world and are based on international management standards.

The Port wishes to go even further, and in 2020 is embarking on a process of obtaining ISO 26000 for social responsibility.